

SMALL BUSINESS AWARD –

Galston & District Community Bank® Branch, Bendigo Bank

This business has now been operating successfully in Galston for the past ten years. It was established at the time that Galston's only bank branch was closed by the NAB as it was not considered viable to remain open.

Galston Financial Services Limited was formed and opened up for business initially as an agency at Compass Travel before purchasing the NAB bank building and opening a full branch.

Over the past ten years it has provided Galston and the surrounding district a friendly and efficient banking alternative to the major banks. It opens longer hours than most, ie. 9am to 5pm weekdays and 9am to 12 noon on Saturday.

The company has approximately 180 shareholders and is run by a board of eight Directors all of whom are volunteers. The company has in the past few years been returning fully franked dividends to its shareholders. In 2011 it returned \$0.13c per share fully franked.

As a "Community Bank" the business also supports the local community through donations and sponsorships and so far in this financial year has donated over \$250,000 back to the community, the two largest being assisting with the cost of a new semi-commercial kitchen for Galston High School and the purchase of a 22 seater bus with wheelchair access for the Galston Community Health Centre. Since opening the company has returned in excess of \$850,000 back to the community.



*The Rotary Club of
Galston Inc.
District 9680*



WELCOMES YOU TO THE

ANNUAL AWARDS NIGHT 2012

TO BE HELD AT

THE GALSTON CLUB
GALSTON

ON

TUESDAY, 22ND MAY, 2012
6.30PM FOR 7.00PM

President's Welcome

I am proud to extend a warm welcome to you all for our 2012 Awards night.

To our fellow Rotarians, Awardees, Family and friends.

This evening is an opportunity for our Galston Rotary club to recognise the people in our community who have been going about their business in a manner that is a fine example of the high standard they achieve.

It is our way of saying a job well done, and being able to give you the credit you deserve.

The awards you receive are held in high regard throughout the community and to all of you congratulations.

Kind regards

George Truelove
President
The Rotary Club of Galston

Rotary Grace

*O Lord thou giver of all good,
We thank you for our daily food,
May Rotary Friends and Rotary Ways,
Help us to serve you all our days.*

SMALL BUSINESS AWARD –

BEN SHADE

Ben is a young man who lived in Galston for many years and has owned and operated his own business in the area for the last twelve years. He has an amazing innate knowledge of and interest in electronics and he keeps well up to date with the technology. His business is now fully mobile, giving him great flexibility in meeting his customers' needs. At the same time he has achieved an enviable work/life balance, being a very hands-on father and husband and also maintaining a commitment to the Rural Fire Service. It is rare to find this unique combination of business skills, technical skills and customer service/human relationship skills, and I highly recommend Ben to the committee.

Ben started work at Lightning Electronics in Dural in late 1995 and began his apprenticeship there under Sam Musumeci in 1996. He was thrown in at the deep end when, after a few weeks, Sam was suddenly hospitalized and Ben was left to manage the business entirely on his own for a time. He rose to the occasion – and won himself fans among the customers as a result. During his apprenticeship he took on more and more responsibility in running the business for the owner who was at that stage developing his hobby into an alternative business himself and as a result Ben helped to increase the efficiency of Lightning Electronics well before it became his own business. In the beginning the business focused on repairing televisions, videos and microwave ovens. As technology has changed Ben has expanded it to include computers, home theatre, digital TV and the wide range of other electronic needs in modern homes.

After completing his apprenticeship Ben bought the business from Sam in late 2000 and continued in the shop at Round Corner for several more years, taking on his own apprentice there. He married Katrina Budden, a local girl, in 2003 and not long before their first child was born two years later he made the decision to go fully mobile. He had two motives in doing this. He saved the expense of a shop front and staff – and in keeping his own costs down was able to maintain the low prices for his valued customers. He was also able to give himself greater flexibility. He has been able to maintain an enviable work/life balance between his work and the home responsibilities, with Katrina, for their three beautiful children. He has also been more able to maintain his commitment to his other passion, the Rural Fire Service.

Ben has always been a 'people person' and his customers love him and recommend him. He has made it a priority to explain to his customers the problem with their equipment and what he needs to do to fix it. Since going fully mobile he has been able to develop this aspect even further. He goes to people, in their homes. He is able to show them the problem, explain the fault, repair it in front of them and show them how to use the equipment when it is set up or repaired. He provides 'end-to-end' service, finding the fault, diagnosing it, explaining the costs involved, doing the repair and giving tuition and instruction. He also provides back up support, often over the phone at no charge. His customers can see the value in the service he provides.

ROD TALLIS MEMORIAL PRIZE –

YASMIN DELANEY

Yasman has been working for Bunnings in the garden centre for almost three years. She enjoy working with plants very much and her favourite flowers are Gerberas.

She has loved going to TAFE with great teachers and there is so much to learn.

Unfortunately for Sydney-siders Yasmin is moving to Melbourne this July. After settling in Yasman has a desire to work and gain experience in a wholesale nursery. Yasman enjoys learning about plants and would like to pursue further study.

Some of Yasmin's other interests include a loves for baking cupcakes and going to yoga.

Programme

Tuesday 22nd May 2012

6:30pm for 7:00pm



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| Call to Order | – Past President Richard Young |
| Rotary Grace | – Past President Knox Geelan |
| Loyal Toast to The Queen
& Australia | – Past President Knox Geelan |
| Welcome | – President George Truelove |

AWARDS PRESENTATIONS

Apprentice Award

Community Service Award

Pride of Workmanship

Quiet Achiever Awards

Rod Tallis Memorial Prize

Small Business Awards

Main Course

Dessert & Coffee

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| Thank you | – President George Truelove |
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Advance Australia Fair

APPRENTICE OF THE YEAR AWARD –

NIKKI RIDDLE

Nikki joined the team at Compass Travel & Cruising in March 2011.

In this time Nikki Riddle has completed a three year trainee ship Certificate 3 Retail/Tourism and hospitality at Baulkham Hills TAFE in only one year.

The nature of the travel agency business is at times a sink or swim situation. With only two other staff in attendance as part of the normal office practice,

Nikki has constantly performed over and above any expectation of an employer. Nikki's customer service skills and attributes are exceptional.

This is constantly reinforced by our clientele both old and new, complementing her on her manner and approach to everyday duties.

Nikki graduated from Galston high school after doing her Higher School Certificate in 2010. By taking a local student we have again been successful as a small business to support our local community. Nikki has been an asset to our business and we take great pride in nominating her for this Rotary award.

QUIET ACHIEVER –

JAMES ROBERTS

James has worked at Service Clubs during his career. He has worked at Dural Country Club as an assistant manager. At that time he was young and full of enthusiasm. He moved on and gained experience and promotion along the way. He spent some time at Top Ryde RSL Club as manager working with all age groups. He then moved to The Galston Club and has quietly turned this Club around. The skills he has acquired during his training and also as General Manager are now beginning to shine. He runs the Club with a passion. The patrons and staff can relate to his style of management. He is a hands on worker and enjoys the social contact within the club's sporting groups.

He has represented Australia in International Pool Competitions, organises Club Golf Days with Corporate Sponsors coming on board and is a strong supporter of community projects.

Under his leadership the club has been very generous towards Rotary and it's many projects. For example our Giant Christmas Hamper, and money sponsorship for our Opera by the Lake plus our Community Health Dinners, etc.

James goes about the sometimes stressful job of managing staff, organising events, shows and satisfying the demands of Local and Federal Government's Regulations with a quiet and confident way

An example of his skills behind the scenes, is in the office where he operates a keypad with two screens working simultaneously. A sign of the times and of how the new generation operates.

QUIET ACHIEVER

JENNY TUNKS

Miss Jennifer Tunks has been employed at The Galston Club, since she was 17 years of age, some 37 years ago. Jennifer has shown outstanding dedication to the Club by making this her only employer of her adult life.

During her time here at the Club Jennifer has been a bar tender cashier, receptionist, payroll officer and has worked in the accounts department making sure the bills and Wages are paid on time. She also served as the Secretary Manager of the Club from around 1994 to 1997 and the Club traded profitably under her reign.

Jennifer has an almost perfect attendance record and we have to push her out the door to take holidays or have a few days to recuperate. She doesn't complain when it is busy or her workload is snowing her under she just gets on with the job at hand. "They rarely build them like that anymore".

Jennifer was acknowledged by the Members of the Club for her dedication and service, and was nominated and accepted as a Life Member of the Club.

In a time where employees drift from job to job and even career to career it is very pleasing to see that Jennifer has made this her chosen career path and has done an outstanding job over the past 37 years. A truly fantastic achievement for this "quiet achiever".

COMMUNITY SERVICE AWARD –

ARCADIA PUBLIC SCHOOL

The community sometimes forget that our schools need to act like businesses to continue to provide services to our children every year; to grow enrolments to remain viable; rely on the work of its employees to go above and beyond continuously; undergo volunteer recruitment for duties the staff can't get to, in work time.

Arcadia Public School has undergone some significant challenges in the past twelve months that have given rise to the motivation of its Principle and teachers to stand up to the challenges, succeed and be ideal role models in our society.

Tonight we recognise the efforts at work with the teachers, the Parents & Citizens Association (P&C) and the overall leadership at Arcadia Public School as significant as it is establishing the best community spirit the community have witnessed in a long time.

The Arcadia Public School teachers and P&C set about reinventing the school, what it stands for and enhancing its services to the community. This required dedication, fundraising and commitment; all of which was achieved and continues to be achieved!

From sustainability initiatives, technology initiatives, fundraising activities and the overall care of the school has been led by the Principle, its teachers, its parents and the students who rise continuously to the challenge and its the Arcadian Community who realise the importance of this school and what is achieving every day with our younger generations and the values it is instilling in them!

Arcadia Public School

Set in a peaceful, rural area, with mentors of high values setting the framework for our younger generations through real-life examples every day.

PRIDE OF WORKMANSHIP AWARD –

CHRIS BLACK

Chris Black has been in the plumbing trade for over 25 years. Chris' advice and work are always very helpful and of excellent quality. He has always gone out of his way to help clients and make sure his work was exactly what was required.

Chris' clientele covers a large number of locals as well as others further afield who are always happy to continue to use his services. His help and consideration to what their needs are has always been to the fore with any work he has carried out.

His ability to sum up a job, give good advice and know exactly what is needed has always impressed and his services are sought by many.

In all the years in the trade Chris has never been known to be out of work which speaks volumes for his ability and care as a tradesman. Even with that if there has been any emergency requirement he has always been contactable, made himself available and been only too happy to come virtually straight away to fix any problem.

Chris is married to Kylie and they live locally at Arcadia. They have four children, Daniel, who is also a plumber and often works with Chris, and three daughters, twins Tarni and Shae, and Khodi.

Part of Chris' and Kylie's community life has involved a large amount of time and effort with sport, Chris assisting with building the cricket practice nets including drainage and laying concrete at the Glenorie Oval and Kylie involved with their children in Junior Sports.

Chris played hockey and cricket with the Glenorie team and Junior Sports Club when he was younger.

These days his hobbies, when time permits, are camping and fishing – which is something, along with cricket, he has inherited from his forebears.

Congratulations Chris, you truly deserve this award.

PRIDE OF WORKMANSHIP AWARD –

DEAN KELLAND

Dean has an excellent knowledge of all things mechanical and electrical and his ability to fix technical problems is amazing. His workshop has been refurbished with the latest equipment. His attention to detail is an important part of his services and repairs. With the computers and electronics in modern vehicles it takes a special Tradesman to master the many troubles that happen with the magic black boxes in modern cars.

Dean has done some amazing restorations on all age vehicles. He has built his own race car, a falcon sedan which he races in his spare time.

I have seen him work on Rolls-Royce, Ferrai's, American Lincon Continental, old English Sedans all of which are an example of his vast experience.

Many of his customers seek his professional help with their unusual cars. The dealers charge a fortune and don't always fix the fault.

He has worked in the area for many years at Glenorie, Dural and now at Arcadia.

Dean's pride of workmanship is always present in his work. He does it so well and is a good example to the apprentices he has trained.

Speaking to his customers, they are all happy with his work. Some travel a long way to use his services. They know they will get a good job done at a fair price.